



Technical Requirements

System Requirements

For the successful implementation of iTaLAM in your school, please read the following technical requirements:

Device		Minimum Requirements	Recommended Requirements
PC/ Laptop	Operating System	Windows 7 and later	Windows 10
	Browser	Chrome (from Desktop)*	
	Processor	Intel i5	Intel i7 and later
	RAM	8GB	16GB
Chromebook	Version	2014	2015 and later
	Touch screen	* Some activities do not support touch screens. A regular mouse or touchpad can be used * Long touch on Chromebook causes "right click". This can cause content menu to appear when navigating the home screen.	Mouse and Keyboard
Apple iOS devices**	Browser	Safari	
	iOS Version	13.1 and above	
	Settings	Enable WEBRTC functionality (*see instructions below)	



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Infrastructure		
	Minimum Requirements	Recommended Requirements
Internet per 20 concurrent users (DL/UL)	50 Mbps / 1Mbps	100 Mbps and above / 5Mbps
Accessories		
<ul style="list-style-type: none">• Speakers/Earphones• Microphone (External/Built in)• Camera (External/Built in)		

Additional recommendations:

It is highly recommended that each classroom has an access point within the room. The access point should support a large number of users (over 100).

The following devices are **NOT compatible with iTaLAM – iPad Mini 2, iPad Mini 3, iPad Air (2013), All iPhone Cellular devices.

IPad users: iTaLAM is no longer supported by the APP. iPad/Mac users should access the program via the Safari web browser (with the latest update).

Please note it is required to upgrade the iOS to the most recent version.

Setting the support for recording on the browser: [click here](#)

Restricting the browser to specific domains: [click here](#)

For additional technical support questions, please contact our support team:

support@italam.org